Ishita Gopal

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SUMMARY

Data scientist with 5 years of experience translating abstract questions into concrete data problems. Skilled at leveraging unstructured/structured data and utilizing advanced techniques in machine learning, statistics, and experimentation to extract insights and guide decision-making.

SKILLS

Tools and Languages: Python, R, SQL, Git, AWS, Azure

Data Science & Statistics: Machine learning, natural language processing (NLP), deep learning, network analysis, inferential statistics, hypothesis testing, causal inference, time—series, panel-data models

DATA SCIENCE EXPERIENCE

Doctoral Research Scientist, Center for Social Data Analytics (C-SoDA), University Park August 2018 – Current

- Led a team of 6 and implemented network simulation models on high performance computing to analyze complex behavioral patterns of 4K policymakers'. Used numeric/textual features and identified predictors of ties amongst individuals. Created advanced visualizations. Produced a working paper under review for publication.
- Developed machine learning and statistical models to quantify impact of health/policy indicators on policymakers' response to public health crisis. Leveraged deep learning model (BERT) to identify COVID-19 discourse in 1M+ tweets (F1 of 85%). Improved classification performance over random forest and XGBoost by ~10%. Built panel regression models for hypothesis testing. Published results in high-impact journal.
- <u>Implemented and analyzed data from 2 online experiments (9,000 participants) to evaluate limitations of MTurk.</u>
 Demonstrated MTurk should not be used when treatment effect heterogeneity is expected in age/digital literacy.
 Produced journal article that provides guidance for academia/industry.
- Designed causal inference study (1000 subjects) to estimate impact of peer effects on support for environmental policies. Used backbone extraction methods to account for underlying network effects. Implemented zero-shot text classifiers on 90K bills to identify treatment policies. Results provide behavioral insights about policymakers.
- Worked in cross-functional team to develop machine learning models aimed at detecting election integrity discourse. Evaluated performance of various language model architectures BERT, RoBERTa, and XLNet. Implemented active learning approach to optimize model performance and decrease model training time.
- Created instructional materials (book, <u>chapters</u>, and <u>tutorials</u>) on using data science methods to analyze text and network data. Conducted coding workshops in Python/R to teach undergrads and peers.

Data Science Intern, Aware HQ, Columbus

May - August 2022

- Developed and deployed a credit card detection model with AWS SageMaker to flag sensitive data sharing in digital workspaces, to be used in Aware's product.
- Used deep learning CNN (EfficientNets) for transfer learning on hand-labeled data, utilized data augmentation techniques to reduce overfitting, improved model performance and achieved a 90% accuracy rate.

Economist, The Energy & Resources Institute, Delhi

August 2016 – August 2018

- Developed time series (ARIMA) models for electricity demand forecasting.
- Conducted scenario modeling to forecast the impact of renewable uptake on coal capacity growth in India. Results provided policy assessment support to the Indian Government.

EDUCATION

Ph.D. Social Data Analytics & Political Science Pennsylvania State University, USA	Expected 2023
(Awards: Princeton University Dissertation Scholar, C-SoDA Predoctoral Fellow)	
M.Sc. Economics, University of Warwick, UK	2015
B.A. (Hons) Economics, Miranda House, India	2014